# Remote invigilation –
# ProProctor IT specification

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| **Operating system** | Windows 7 or higher<br><br>Mac OS 10.13 or higher |
| **Firewall** | We strongly recommend you do not take your exam in a setting with a corporate firewall (including VPN).  If you do so, you **must** advise your IT department of our Remote Invigilation guidance. |
| **Display** | Minimum resolution of **1024 x 768**<br><br>You **cannot** use a second screen |
| **Internet browser** | Latest version of **Google Chrome**<br><br>You **cannot** use any other internet browsers |
| **Internet connection** | **0.5 mbps** or greater.<br><br>Position your device where the WiFi signal is strongest. For the best experience, connect directly to the router with an Ethernet cable. |
| **Webcam** | **640 x 480**.  Webcam may be internal, or it may be externally connected to your device.<br><br>You will need to sit directly facing your webcam throughout the exam. |
| **Sound and microphone** | Verify that the audio and microphone are not set to mute on your device.<br><br>Check this by running the ProProctor System Readiness Check. |
| **Work computer** | Personal computers are strongly recommended, as work computers may block the ProProctor software.  If you need to use your work computer, then you **must** discuss this with your IT department in plenty of time before the day of your exam (and see the "Firewall" section above). |
| **Power** | Connect your device to a power source before you start your exam, to avoid draining the battery. |